## ETSI ZSM PoC #1 "ServoCloud"

# PoC Demo #1

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#### **PoC Champions**

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#### ZSM PoC #1, Demo #1 https://vimeo.com/279707642/619706d16c

The video is about 50m, first half is relevance/alignment to ETSI ZSM and second half is the demo

# Automated End-to-End SLA Management of multi-vendor, multi-domain, secure, VoLTE Network Service

#### The Story

- Congestion caused by DDoS results decreased voice quality in Network Service as per specified KPIs fault is detected by Service Monitoring, which raises alarm
- Faults reported from one or more Domains via E2E Integration Fabric, shared with E2E Service Orchestrator, which correlates alarms to interpret events based on metadata and metrics to classify SLA violations (may involve multiple queries for additional KPIs)
- E2E Service Orchestrator makes policy-based decisions, which trigger commands (ETSI NFV standard LCM operations) issued back to Domain(s) for remediation via E2E Integration Fabric
- End-to-End Service Orchestrator queries Domain(s) via E2E Integration Fabric for Post-action application state and network telemetry for automated closed-loop control
  - Re-configured and assured Network Service may result in a Billing event, based on policies , which would be reported by End-to-End Service Orchestrator to Administrative Domain via E2E Integration Fabric

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#### **Functional Domains:**

- EPC (Radisys/AWS Zone)
- IMS (Metaswitch/AWS Zone)
- Secure Traffic (Fortinet/AWS Zone)

Administrative Domain:

• Billing (Amdocs/On Premise) [Future Iteration]

#### E2E ZSM Framework-based Solution

- End-to-End Service Orchestrator (EnterpriseWeb)
- E2E Integration Fabric (EnterpriseWeb)
- E2E Network Service Modeling Environment (EnterpriseWeb)
  - Compose Network Services
  - Define SLAs using proposed FCAPS metadata and metrics to model conditions for events and then specify related actions (state machines)
  - Declare Service and Resource Monitoring Requirements as part of Service Topology

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End-to-End Automation of Network and Service Management requires clear definition of Domain NBI to enable higher-level programmability

- Domain NBI exposes controls to E2E ZSM Framework-based Solution
  - Network Service Ordering and Configuration
    - End-to-End Service Orchestrator queries Domain(s) via E2E Integration Fabric and orders and configures existing Domain Network Services via exposed interface (Radisys EPC, Metaswitch IMS, Fortinet Firewall)
  - Service and Resource Monitoring Ordering and Configuration
    - End-to-End Service Orchestrator queries Domain(s) via E2E Integration Fabric and requests and configures existing Domain Monitoring Services via exposed interface (EXFO Service Monitoring probes / Infosim Resource Monitoring agents)
- Domain NBI exposes data stream to E2E ZSM Framework-based Solution
  - Return state/telemetry alarms as per configuration of Monitoring Services

## Alignment: DRAFT ETSI GS ZSM 002 V0.3.0 (2018-06)

# **4.2** The Principles

Principle 01: Modularity Principle 02: Extensibility Principle 03: Scalability Principle 04: Model-driv Sen interfaces Principle 05: Closed 1 Nanagement automation Principle Supp stateless components Principle 0 5r failure Principle 06: S stion of concerns in management

## ZSM Requirements based on documented scenarios

PoC Scenario and Use-Case cover 50% of requirements

Future iterations of PoC will cover additional Scenarios and Use-Cases to demonstrate broader coverage

# Enterprise**Web**<sup>®</sup>

## Alignment: DRAFT ETSI GS ZSM 002 V0.3.0 (2018-06)



# EnterpriseWeb<sup>®</sup>

FCAPS policies modeled with standard metadata and metrics for consistent event-sourcing and handling



OSS/ERP: Analytics/AI/ML: Portals

Onboarding

Orders and Plans

User-Space

Catalog

# **PoC Conceptual Architecture**

#### Real-time Inventory

#### Closed-loop Automation

Lifecycle Management operations are abstracted out of use-cases for virtually-centralized control and high-level programmable behavior across multi-vendor, multi-domain use-cases.

## ETSI ZSM PoC #1 "ServoCloud" demo

#### Assumptions

Day 2 demo running multi-vendor, multi-domain Network Service

Day 0-1 onboarding & deployment out-of-scope of this iteration of PoC

#### **Design Time**

**Compose End-to-End Network Service:** NSD with a) Packages plus b) reference to an SLA, exposed by API to c) ZSM Framework-based Solution

- a. VNF Packages: where Package is described as VNFD plus metric, plus relationships to VNFM/LCM, and standards-based interfaces exposed by an API
- **b. SLA:** model FCAPS events using metadata/metrics to configure policies, trigger actions
- c. **ZSM Framework-based Solution:** implementation-independent, minimum viable XML data models of event, policies, actions

#### **Run-Time**

Demonstrate ZSM Framework-based Solution: As per PoC Use-Case / Story

## Use-Case: Multi-domain Secure VoLTE



#### PoC 'Straw Man' Information Model



Network Service

## Background Reading: Metamodel Whitepaper

## FLEXIBLE, EXTENSIBLE, ADAPTABLE:

TOWARDS A UNIVERSAL TEMPLATE FOR VNF ONBOARDING AND LIFECYCLE MANAGEMENT

September 2017 Caroline Chappell



http://www.analysysmason.com/VNF-onboarding-lifecycle-management-white-paper